

Carl Williams ICS Protective Services 425 8th St., SE Washington, DC 20003

Dear Carl,

Once again, the Junior League of Washington is in your debt for a smooth running and wonderful show this year. Your entire staff should be commended for a great job done! Every guard you stationed at our event was professional and, at the same time, personable. Likewise, the extra assistance your people called into play when the hotel changed the game plan in the middle of the night is greatly appreciated – above and beyond service by ICS to protect *A Capital Collection* from potential loss.

You and your staff clearly accepted the needs of the Junior League as your own – as evidenced by your personal attention to help determine the best possible ways to maintain security for all aspects of our event. Each of your guards was competent, firm but courteous with the general public and the hotel staff, and most observant. Again, thank you for the security and piece of mind.

Sincerely,

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Lorrie Dreibelbis

JLW Administrator